



# **How to Set Up TrendMicro for Android**

## How to Set Up Trend Micro Worry-Free for Android

### Step 1: Check System Requirements

Before installation, ensure:

1. Your Android device runs **Android 7.0 or later**.
2. You have **enough storage space** for the app.

### Step 2: Download the App

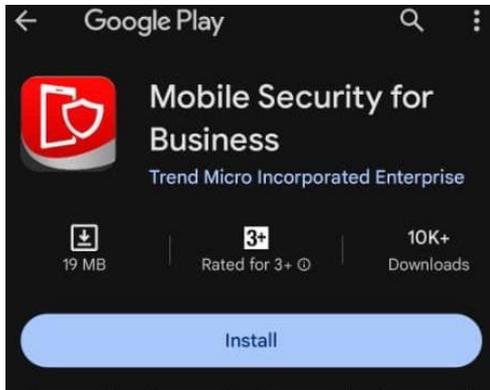
1. Go to URL: **mobileav.sabah.gov.my**, using any browser (eg: Chrome).



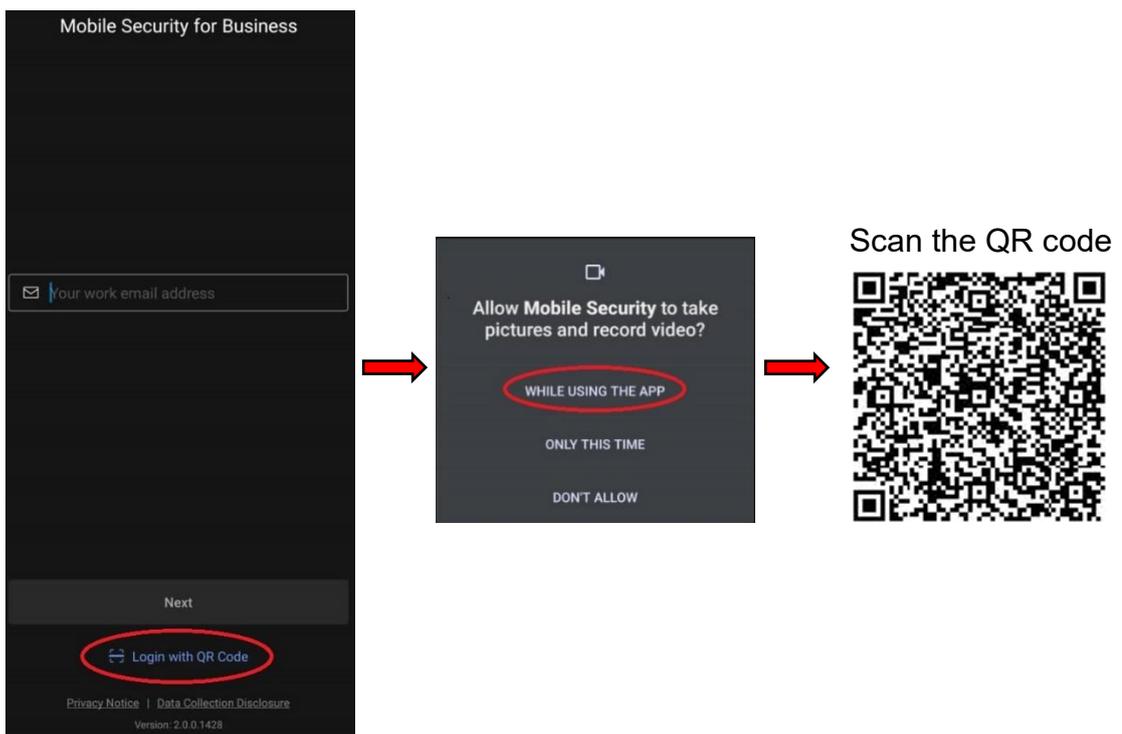
2. Click "**Continue**" to be redirected to Google Play store and tap "**Install**" and wait for the installation to complete.



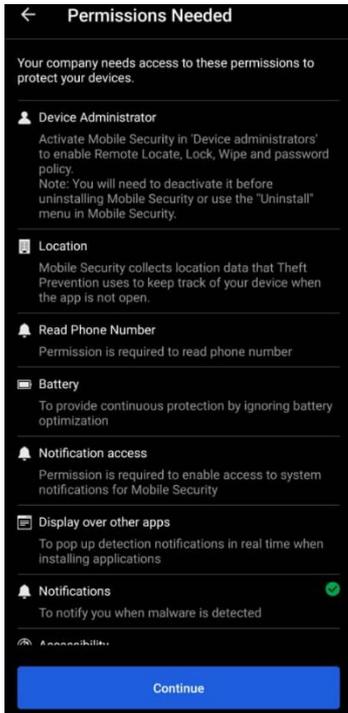
3. Again click **“Install”**. When installation completed, open **Mobile Security** Apps.



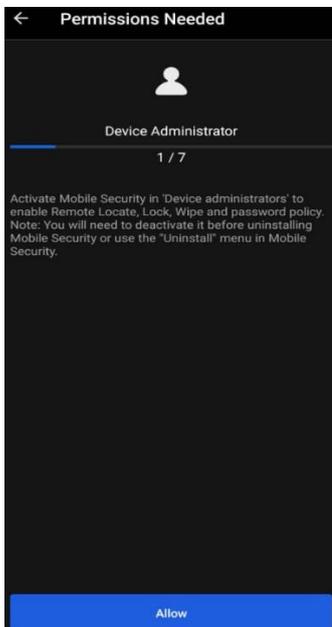
4. Click on **“Login with QR Code”**



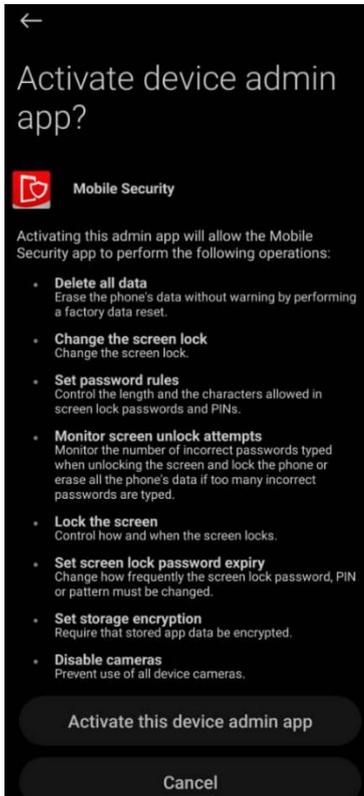
5. Click **“Continue”**.



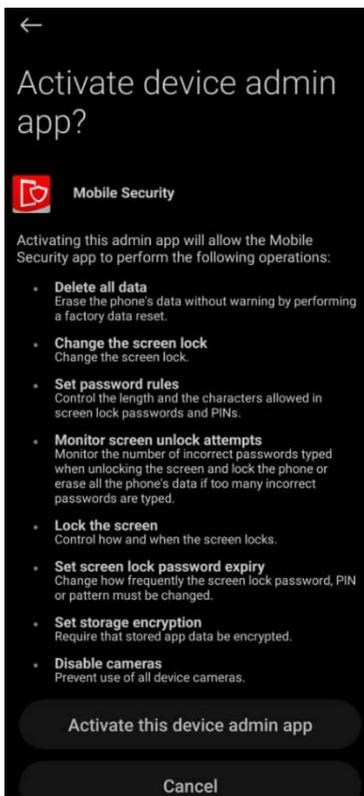
6. Click **“Allow”**.



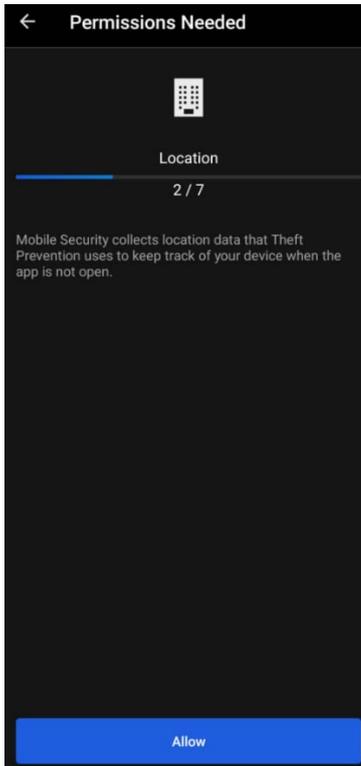
7. Click “**Activate this device admin app**”.



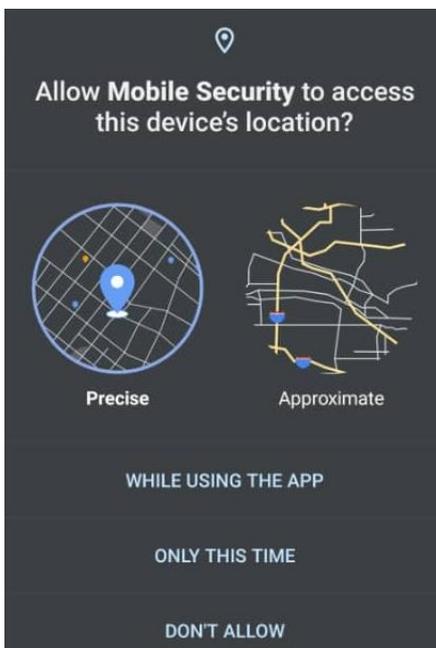
8. Ensure to tick the checkbox and click “**OK**” or click “**Allow**”.



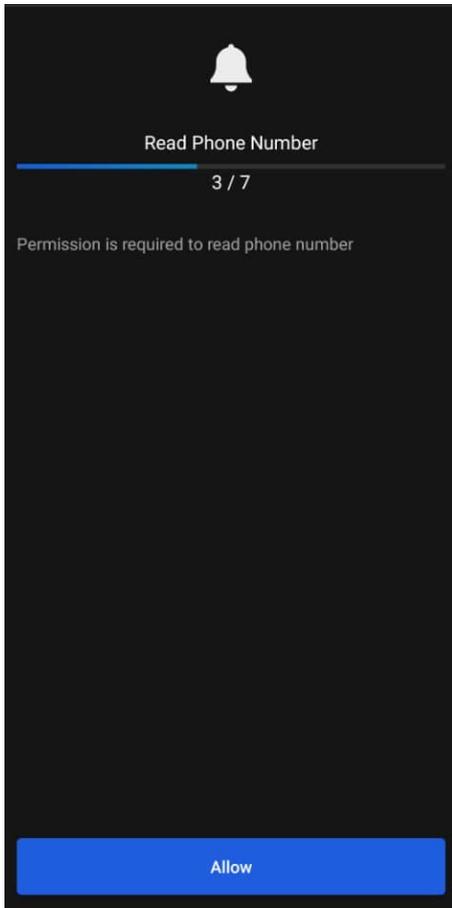
9. Permission Needed, click **“Allow”**.



10. Click **“WHILE USING THE APP”**.



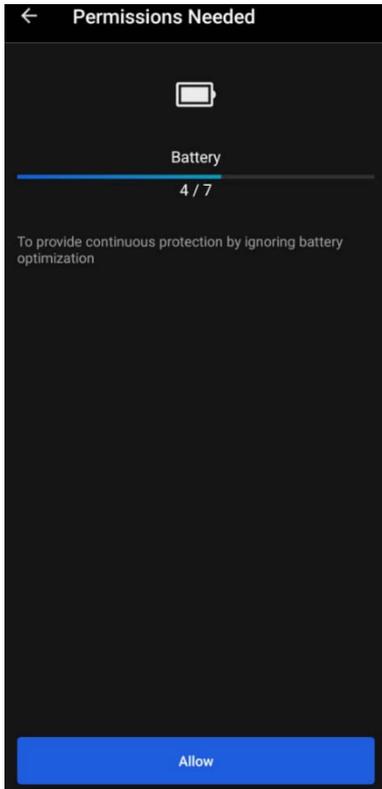
11. Click **“Allow”** to read phone number.



12. Again, click **“ALLOW”**, to Allow Mobile Security to make and manage phone calls.



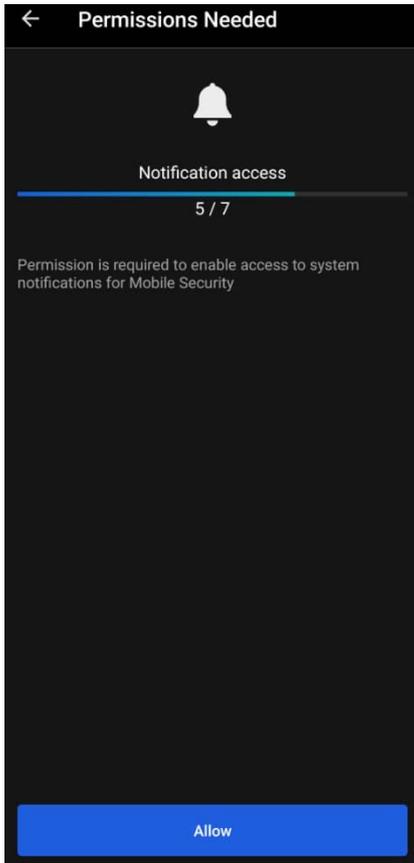
13. Click **“Allow”**



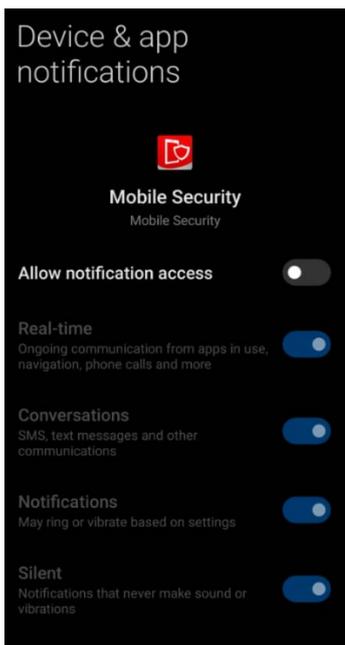
14. Click **“Allow”** or **“No Restrictions”** to stay connected in the background.



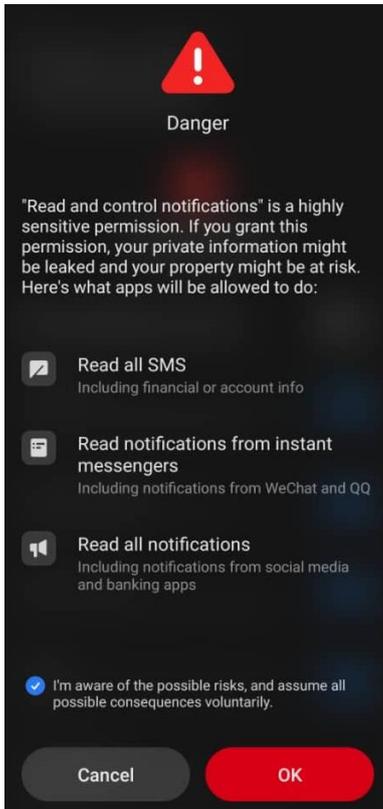
15. Click **“Allow”**



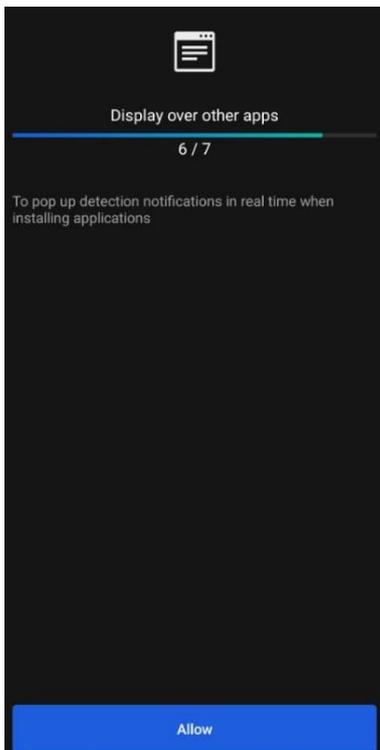
16. Enable **“Allow Notification Access”**.



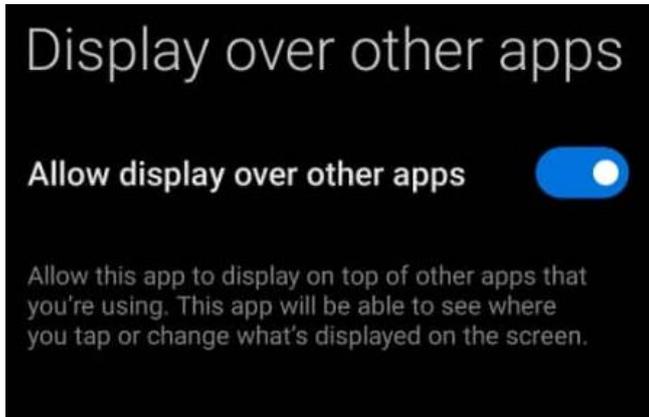
17. Tick the checkbox or click **“Allow”**.



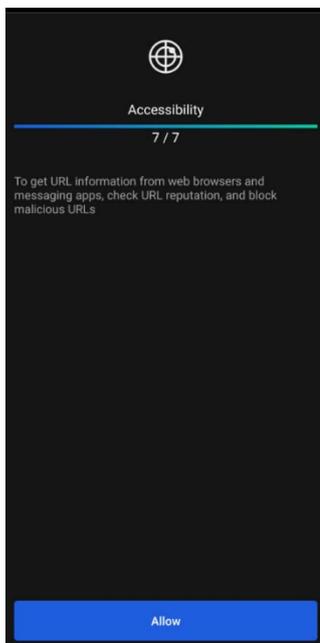
18. Click **“Allow”**.



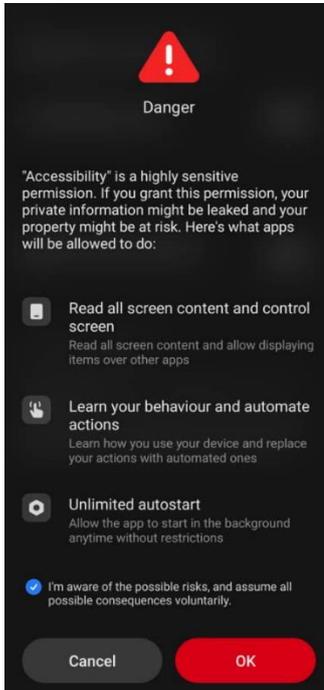
19. Allow/enable the Draw over other apps.



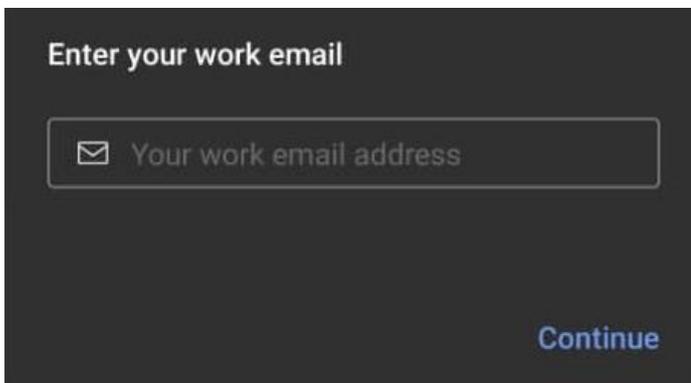
20. Click "Allow".



21. Go to Downloaded Apps/Installed services in Accessibility Menu and look for Mobile Security and turn it on and click “**Allow**” or “**OK**”.



22. Enter your Sabah State Government email. (eg: [Your.Name@sabah.gov.my](mailto:Your.Name@sabah.gov.my)).



## How to Uninstall TrendMicro Worry-Free for Android

1. Locate the Setting on your Android

Go to Setting → Apps → Manage Apps → Mobile Security



2. Select “Uninstall”.



3. Click **“Deactivate and Uninstall”** and select **“OK”**.

