



# **Sabah State Government Antivirus (2024)**

## **User's Guide for Windows PC**

# Installing Trend Micro Apex One Antivirus

## System Requirements

Before installing and using Apex One Antivirus, ensure that your PC meets the requirements

OPERATING SYSTEM	Windows 10,11 or later
MEMORY	4.0GB minimum
STORAGE	3.0GB minimum available

### To determine the Windows version running on your PC:

1. On your PC, press Win+R.
2. Type in winver.
3. Press Enter.
4. Verify that **Windows 10 and above**.

## Installing Apex One Antivirus

This section explains how to install Apex One Antivirus on your PC manually.

1. Make sure your PC is connected to the Internet.
2. Download the Apex One Antivirus installer using the following link:

### Trend Micro Apex One (SaaS) Standalone Installer:

#### Windows (64-bit)

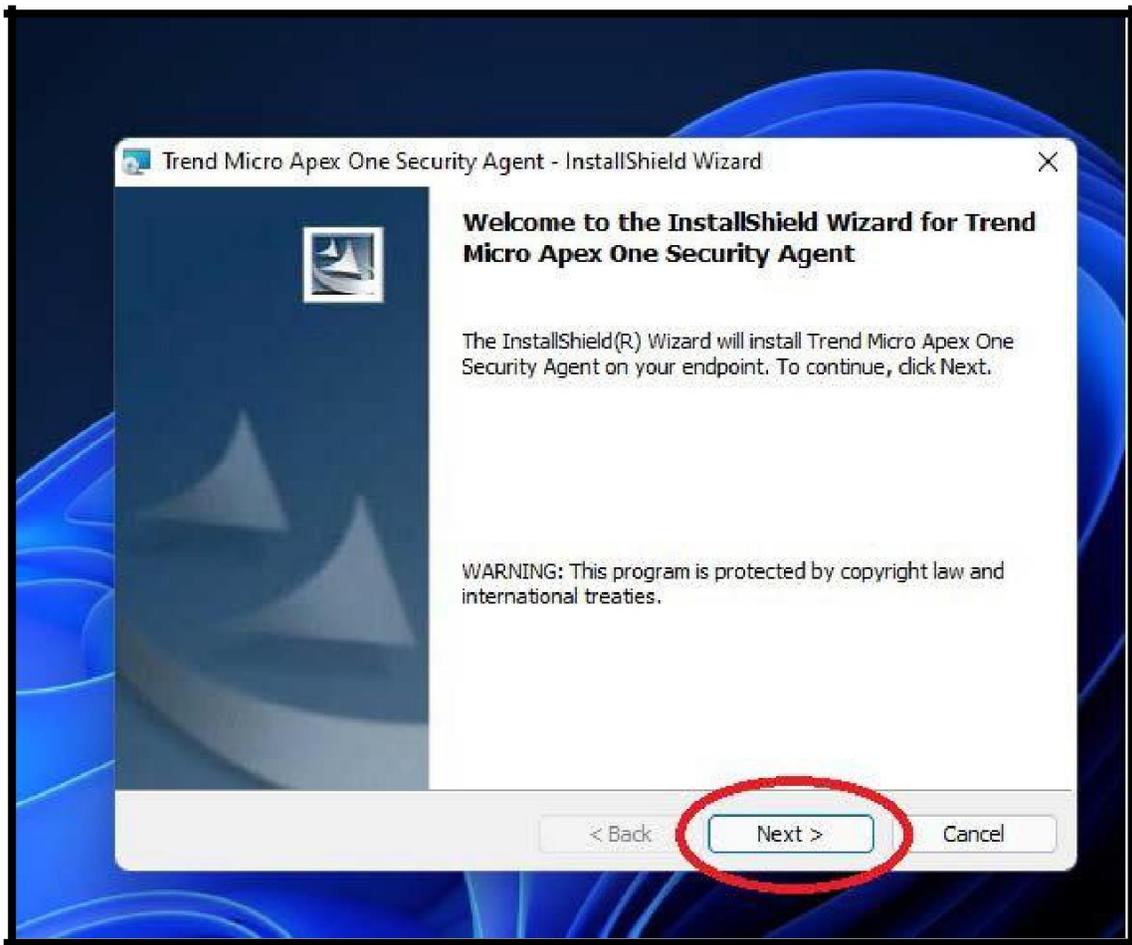
<https://avinstall64.sabah.gov.my/>

#### Windows (32-bit)

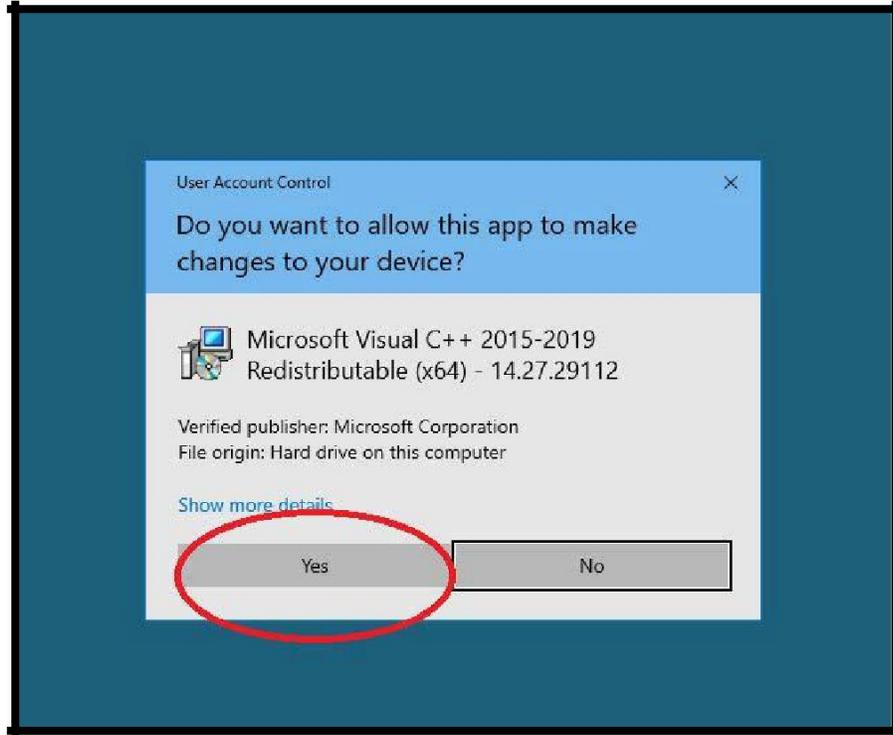
<https://avinstall32.sabah.gov.my/>

3. Run the agent\_cloud installer.

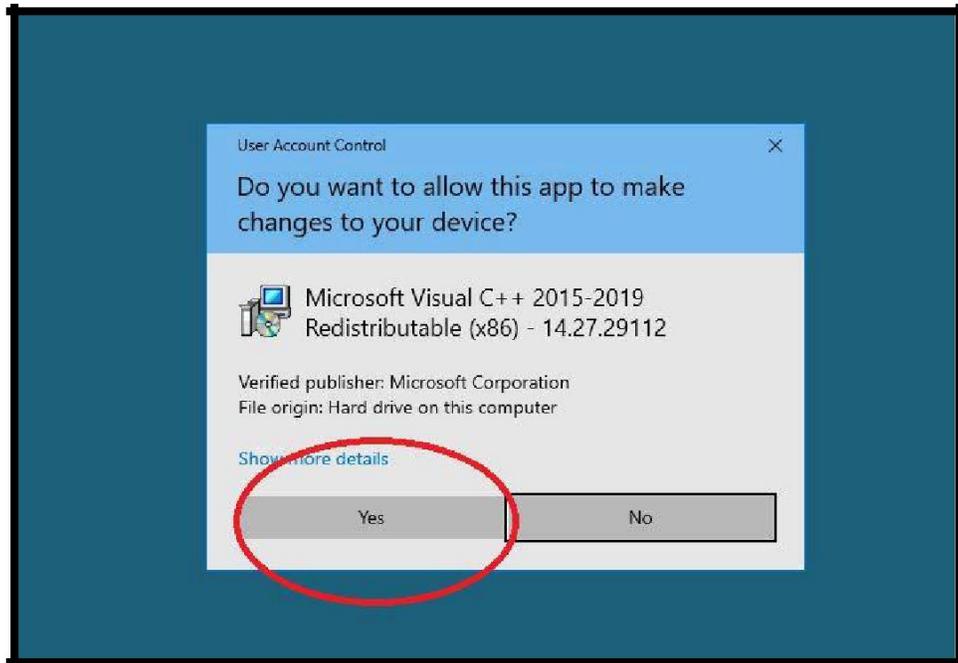
4. When the installer launched, click Next.



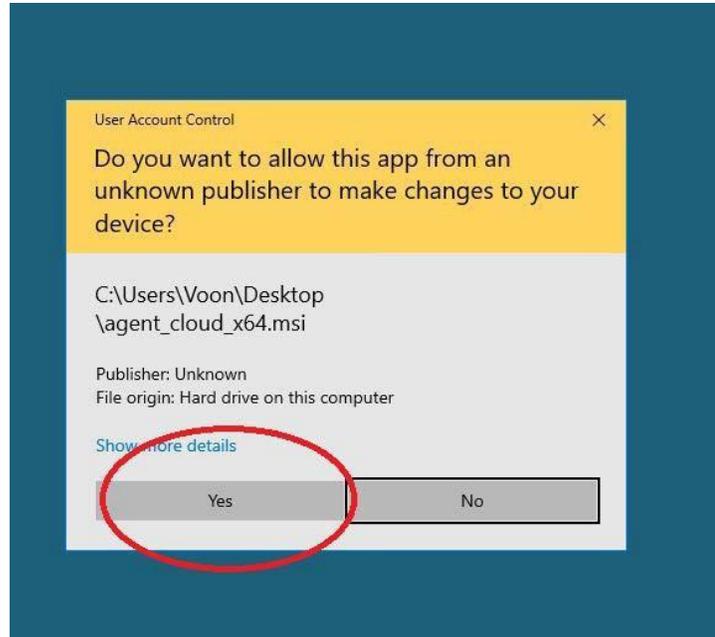
5. Click Yes



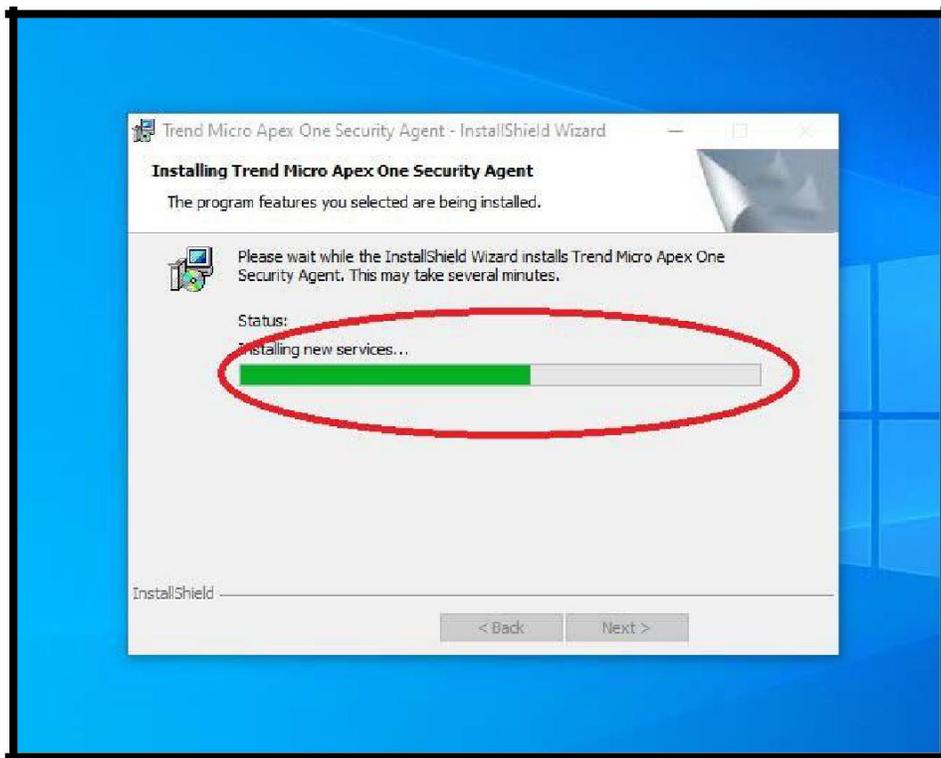
6. Click Yes



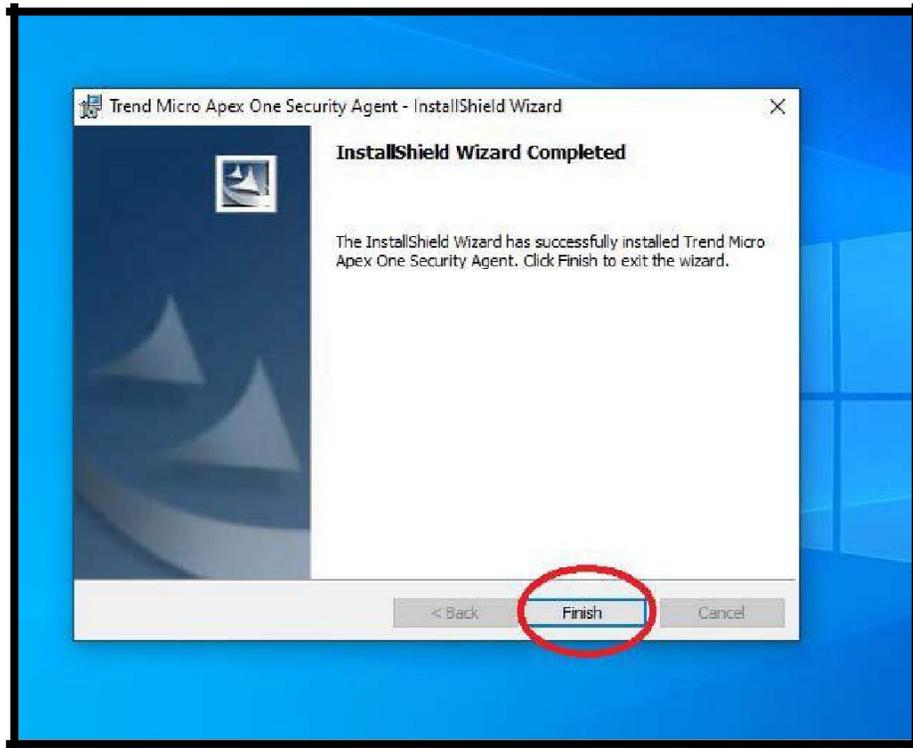
## 7. Click Yes



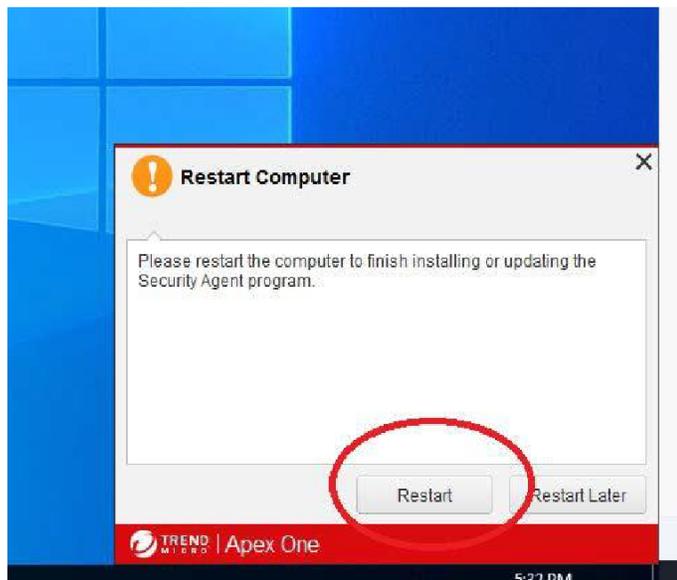
## 8. Trend Micro Apex One will start the installation now.



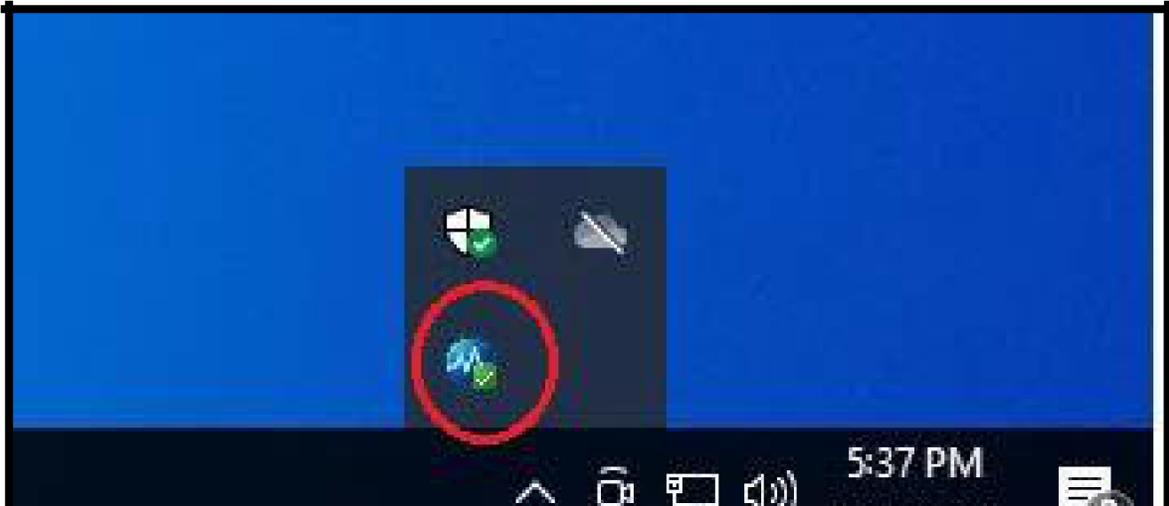
9. The installation will take 2-15 minutes depending on your PC performance. After the installation has been completed, click Finish.



10. Press restart to complete the installation

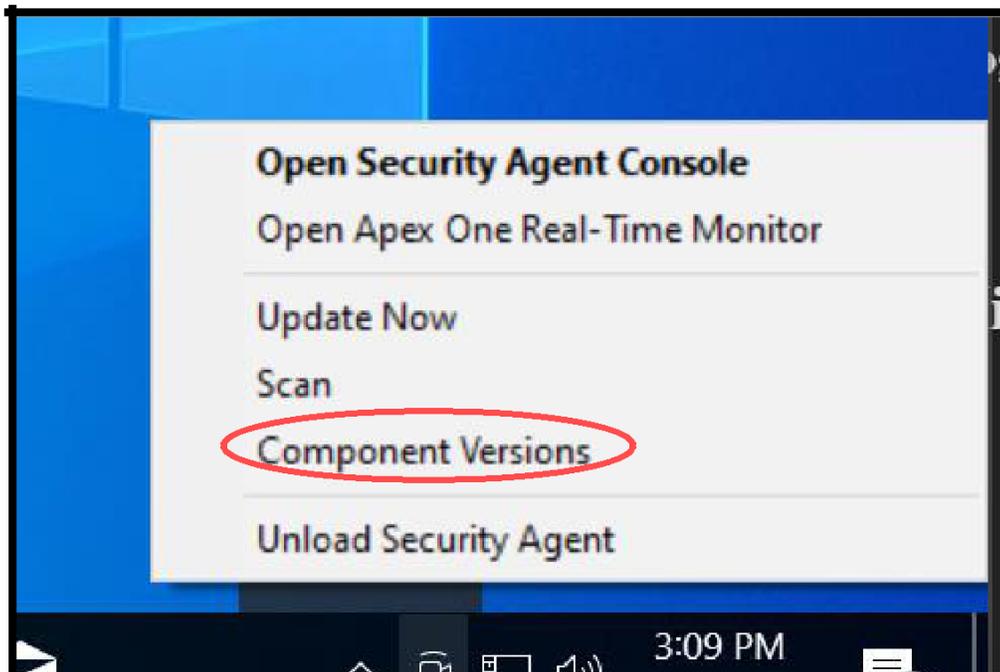


11. After your PC restart, you should see a blue icon on your system tray



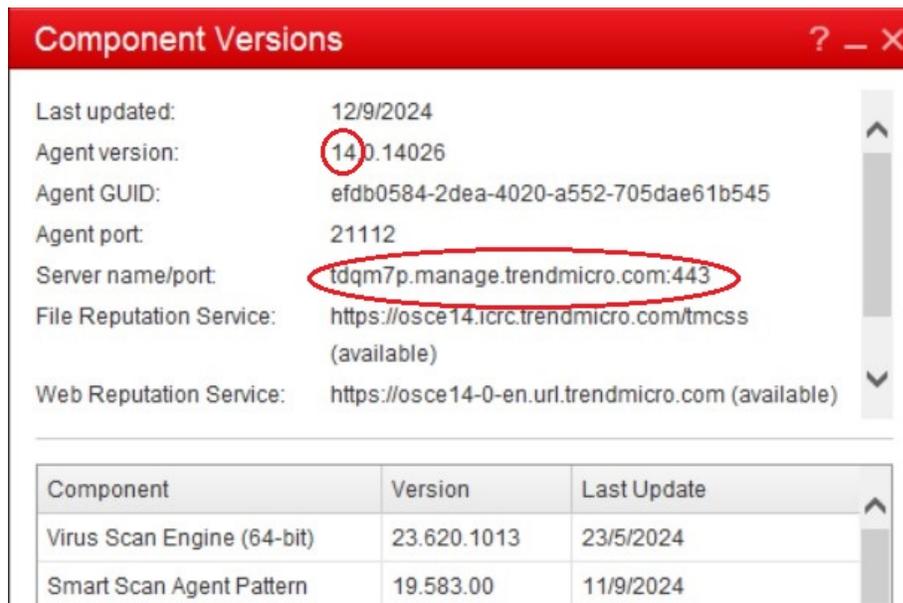
## Verify that you have connected to Apex One server

1. Right-click the Apex One logo on the system tray, select Component Version.



2. Make sure that Agent version start from 14

3. Make sure that Server name/port is `tdqm7p.manage.trendmicro.com:443`



**Component Versions** ? \_ X

Last updated: 12/9/2024  
Agent version: 140.14026  
Agent GUID: efdb0584-2dea-4020-a552-705dae61b545  
Agent port: 21112  
Server name/port: `tdqm7p.manage.trendmicro.com:443`  
File Reputation Service: <https://osce14.icrc.trendmicro.com/tmcss> (available)  
Web Reputation Service: <https://osce14-0-en.url.trendmicro.com> (available)

Component	Version	Last Update
Virus Scan Engine (64-bit)	23.620.1013	23/5/2024
Smart Scan Agent Pattern	19.583.00	11/9/2024

**Your PC is now protected by Trend Micro Apex One Antivirus.**