How To Set Up
VPN AKSN
(Forticlient-ZTNA)
On
iOS & iPadOS

Recommendation Devices
- iPhone 11 and above.
- iPhone SE (2nd Generation) and above
- iPad Mini (5th Generation) and above
- iPad (7th Generation) and above
- iPad Air (3rd Generation) and above
- iPad Pro 11-inch & 13-inch (1st Generation) and above

iOS and iPadOS Version
1. iOS 18
2. iOS 17

Note: Ensure your iOS and iPadOS version are updated to the latest version before proceeding.
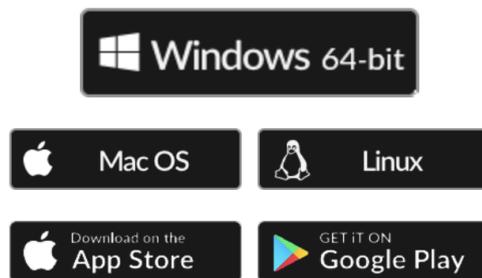
Step 1: Downloading FortiClient

1. **Check Your Email:**

   o Look for an invitation email from mailadmin@sabah.gov.my in your inbox.

   Invitation to join EMS (ZTNA-SabahGov) (ZTNA-SabahGov - ztna.sabah.gov.my)

   From: mailadmin@sabah.gov.my

   o The email contains a link to download the FortiClient installer for iOS.

2. **Download and Install:**

   o Click the App Store icon provided in the email. The link will redirect you to the App Store.

   o Install the app and open it after the installation is complete.

Step 2: Connecting to FortiClient-ZTNA

1. **Copy the Invitation Code:**

   o Open the invitation email and copy the invitation code. This code is required to connect to ztna.sabah.gov.my.

Register to EMS Manually

Alternatively, you can follow the steps below to register your FortiClient using this invitation code:

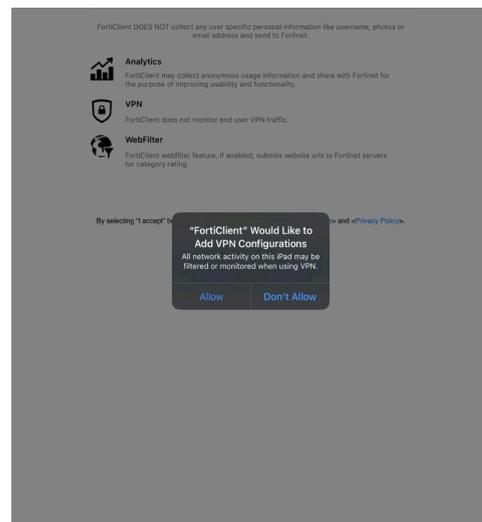_VjE6enRuYS5zYWJhaC5nb3YubXk6ODAxMzpEZWZhdWx0OkEzRjg2MkI1LTU1RkYtNDkxQi1CM0I1LTg1MzM0N0M2RkQwOA==

- o **Ensure** you copy the entire invitation code, including the _ at the beginning and == at the end.

2. **Enter the Invitation Code:**

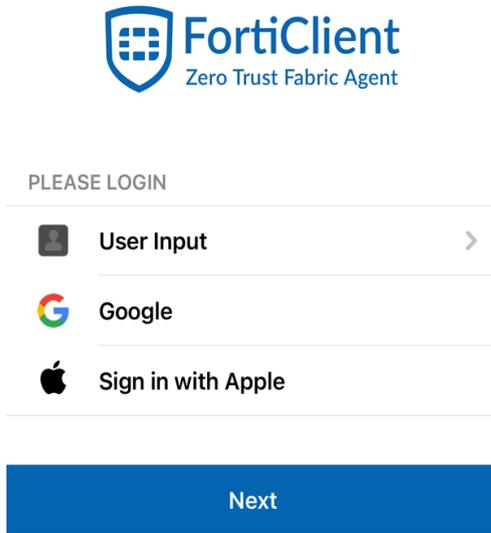- o Open the FortiClient app. Please click **Allow** to complete the configuration to be installed in iOS. Then click **I Accept**.

iOS
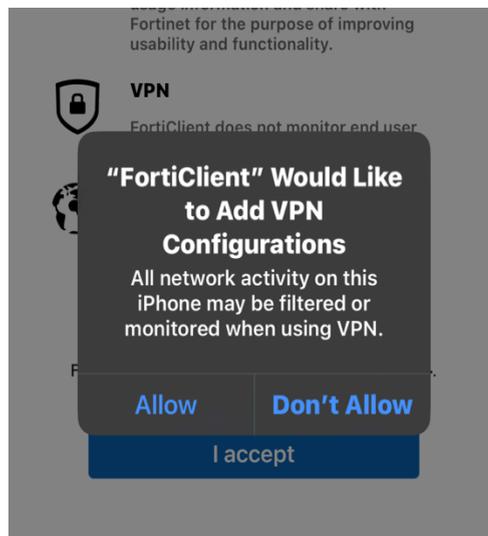
iPadOS

- o Click **User Input.**

iOS

iPadOS

o Fill in the required information.

iOS
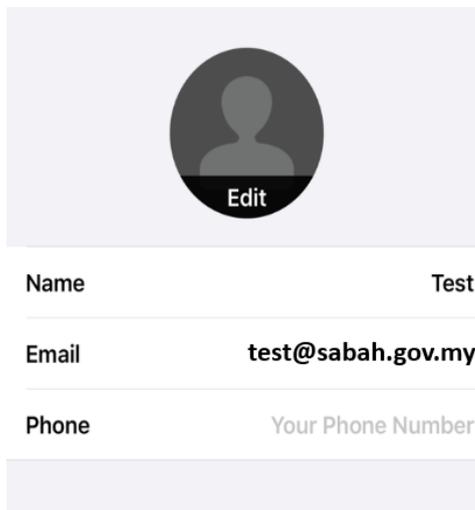
iPadOS

| iOS | iPadOS |
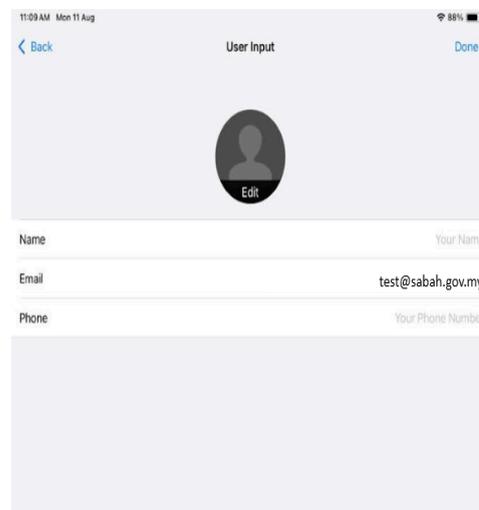
o Select the **Connect to** then select **Invitation Code** and press **OK**.
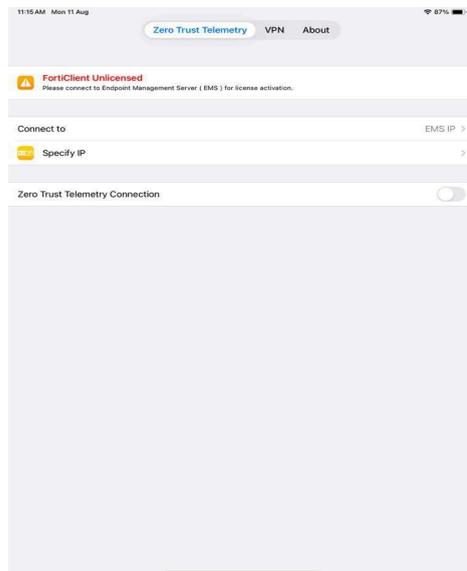
| iOS | iPadOS |

o Click the **Invitation Code**.
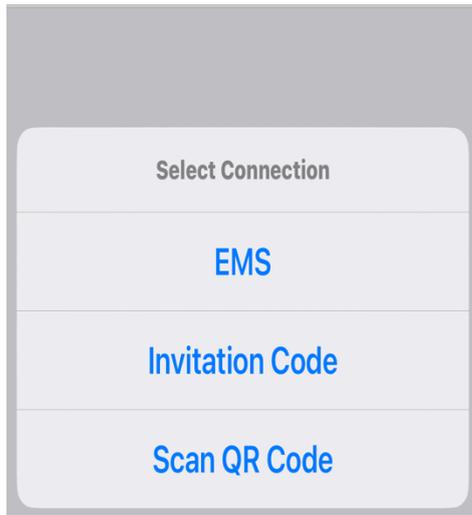
iOS	iPadOS
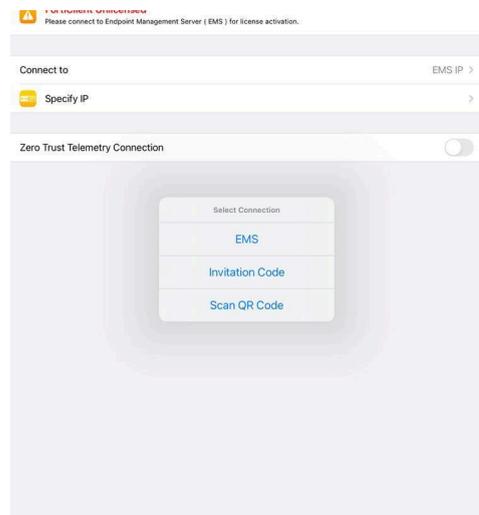
o   Paste the invitation code and click **OK**.
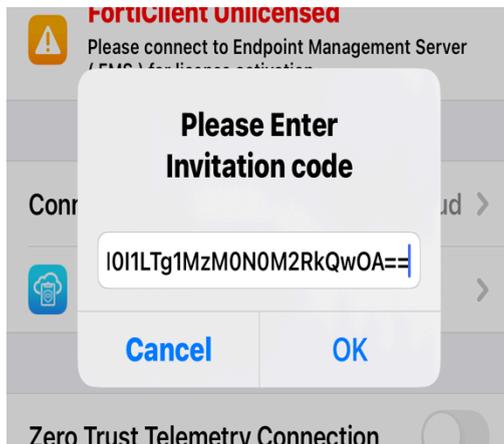
iOS	iPadOS
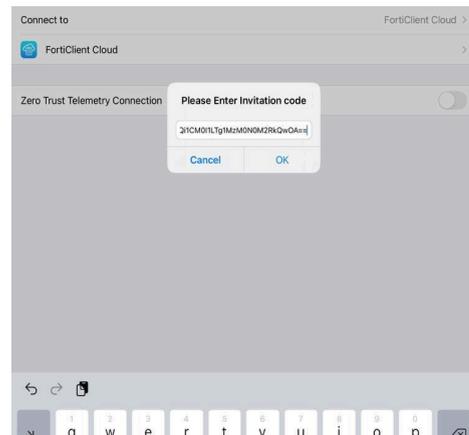
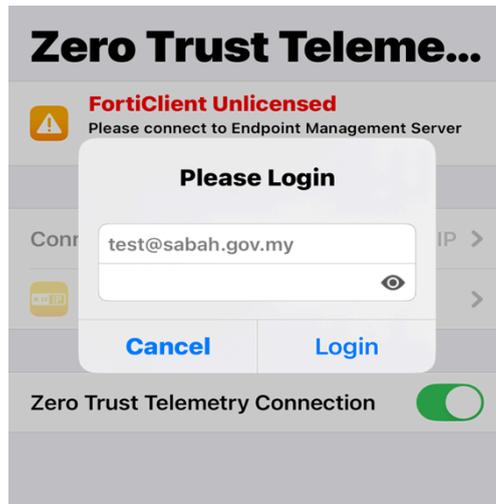o   Click **Allow**.
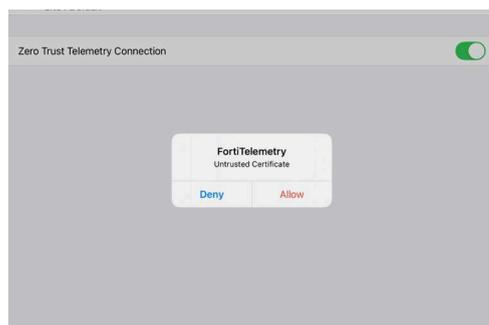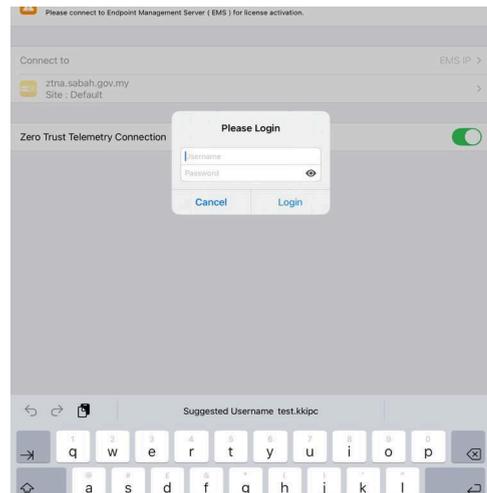

iOS	iPadOS

3. **Log In:**

- o Enter your **@sabah.gov.my email** and **password**.
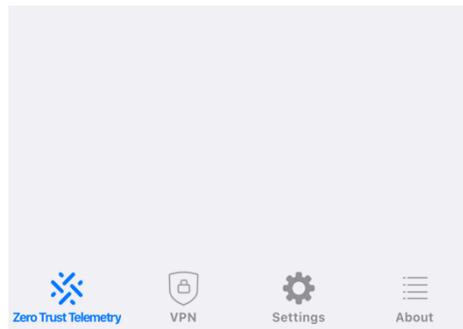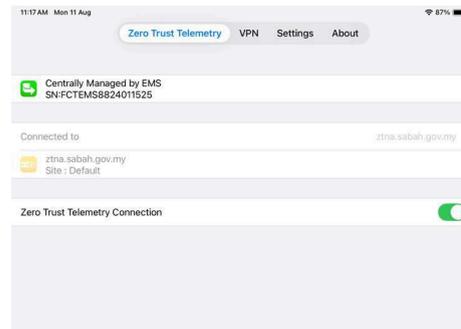

| iOS | iPadOS |

4. **Connect to the VPN:**
   - o Once the connection is successful, on iOS click **VPN** tab at the below. For iPadOS click **VPN** at the top.
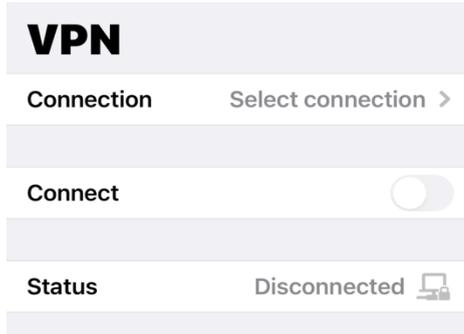

| iOS | iPadOS |

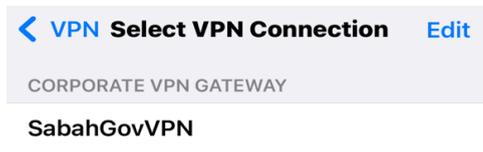- o Click **Connection**.

iOS   iPadOS

o   Click **SabahGovVPN**.

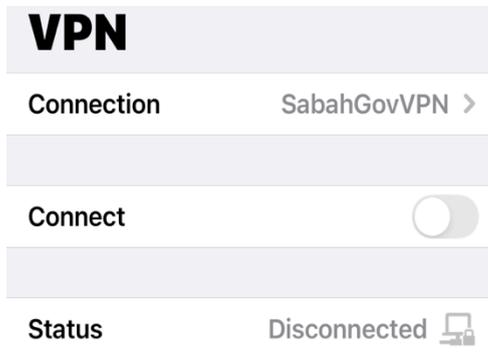iOS   iPadOS

o   Click **VPN** button in top left to back.
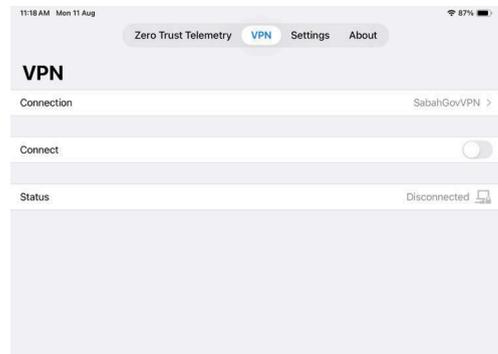

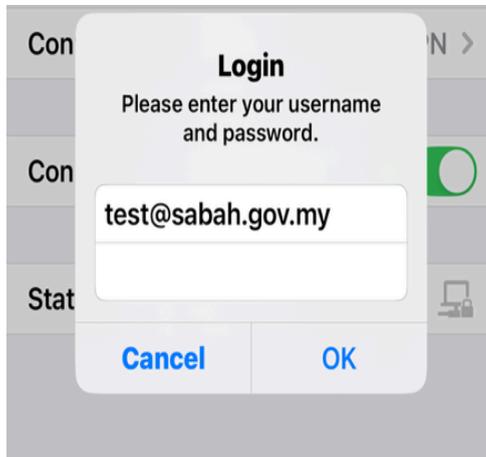iOS   iPadOS

o   Click **Connect** button in VPN menu.
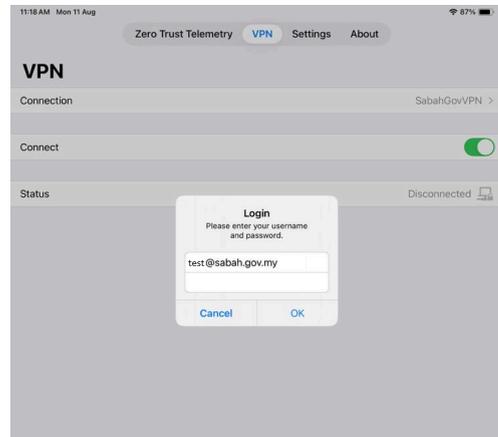

iOS   iPadOS

o Please login to connect VPN.
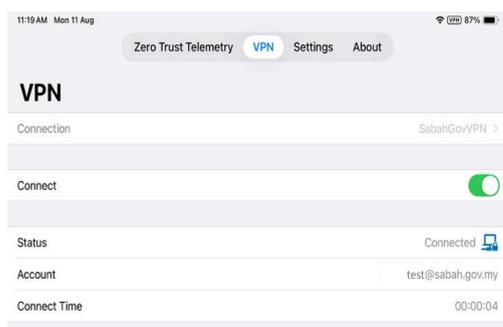

| iOS | iPadOS |

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Note: *The VPN is manually connected and authentication for login will be pop out to establish the VPN connection.*

Additional Guidelines

● **Disconnecting the Connection:**
  o Always disconnect the connection before disconnecting Zero Trust Telemetry.

● **Vulnerability Scanning:**
  o After connecting to Zero Trust Telemetry, FortiClient will automatically scan for any vulnerabilities on your device.