



How To Set Up VPN AKSN (Forticlient- ZTNA) On Windows and macOS

Recommended Operating Systems

Windows

- Microsoft Windows 10
- Microsoft Windows 11

macOS

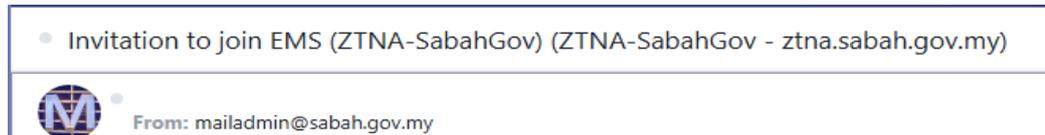
- macOS Sequoia (software update: macOS Sequoia 15.2)
- macOS Ventura (software update: macOS Ventura 13.7.1)

Note: *Ensure your Windows or macOS version is up-to-date before proceeding.*

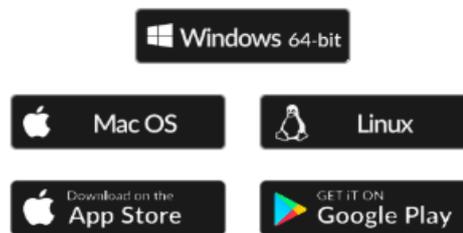
Step 1: Downloading FortiClient

1. Check Your Email:

- Look for an invitation email from **mailadmin@sabah.gov.my** in your inbox.



- The email includes the FortiClient installer for Windows and macOS.



2. Download the Installer:

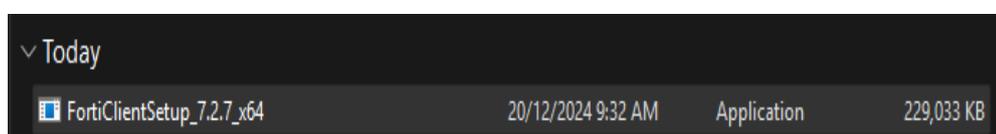
- Click the Windows 64-bit icon for Microsoft Windows 10 or 11.
- Click the MacOS icon for Apple macOS Sequoia or Ventura.

Note: *Uninstall any existing FortiClient software before installing the new FortiClient-ZTNA version.*

Step 2: Installing FortiClient

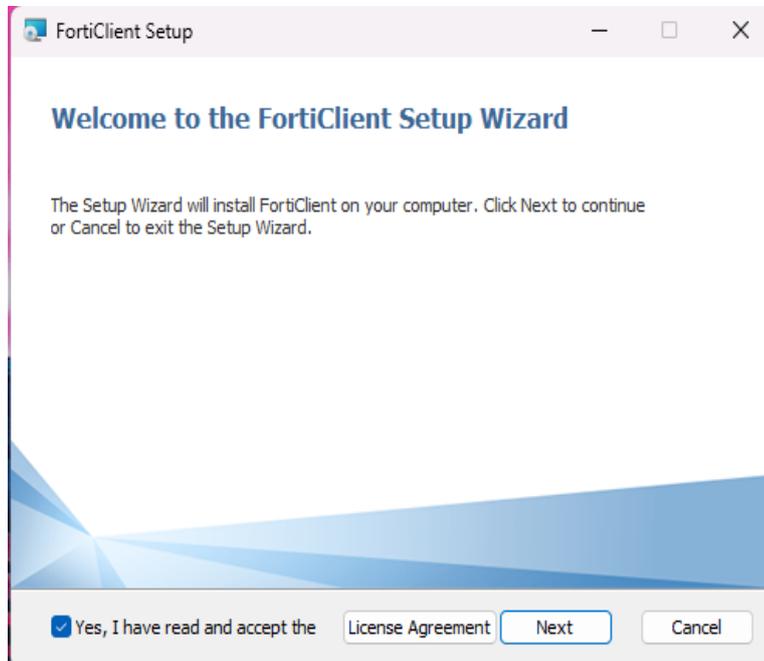
1. Locate the Installer:

- Open your downloads folder and double-click the FortiClient installer file (file name includes the latest version number).

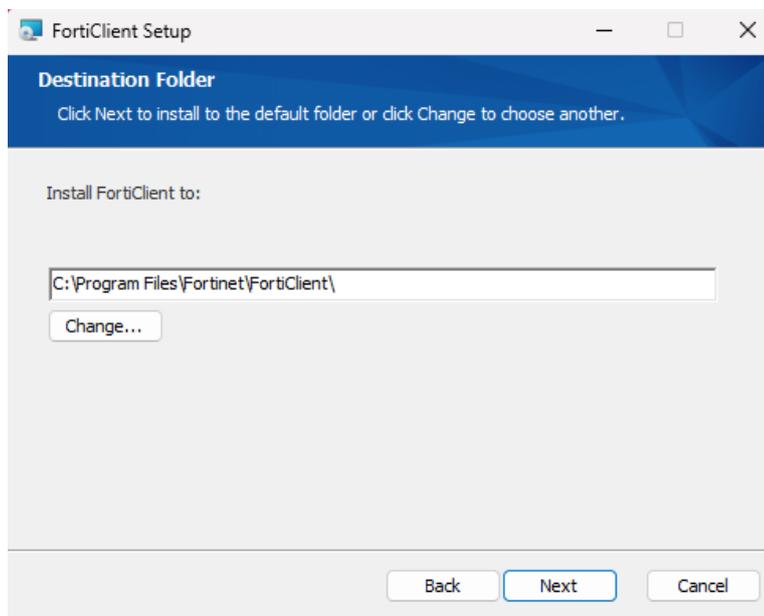


2. Follow the Installation Wizard:

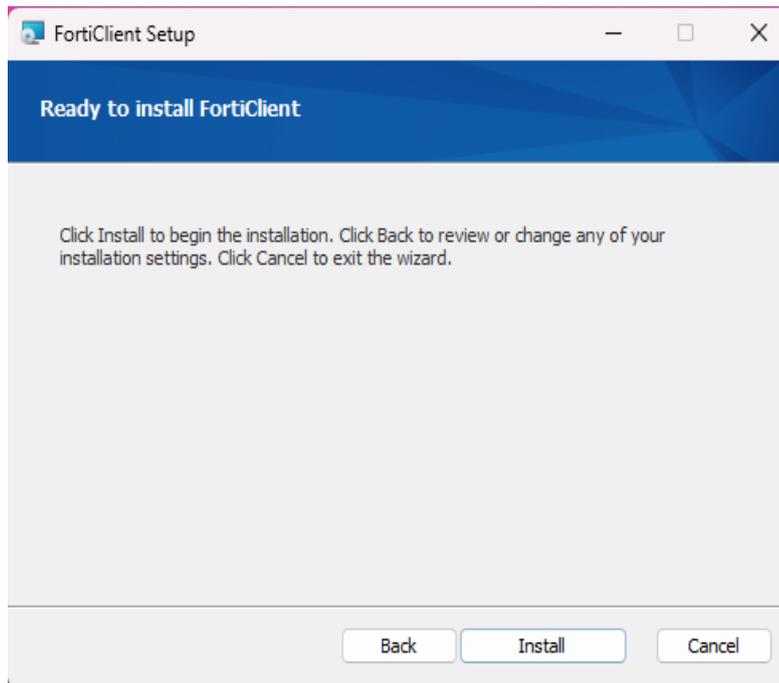
- Tick the box to agree to the terms and click **Next**.



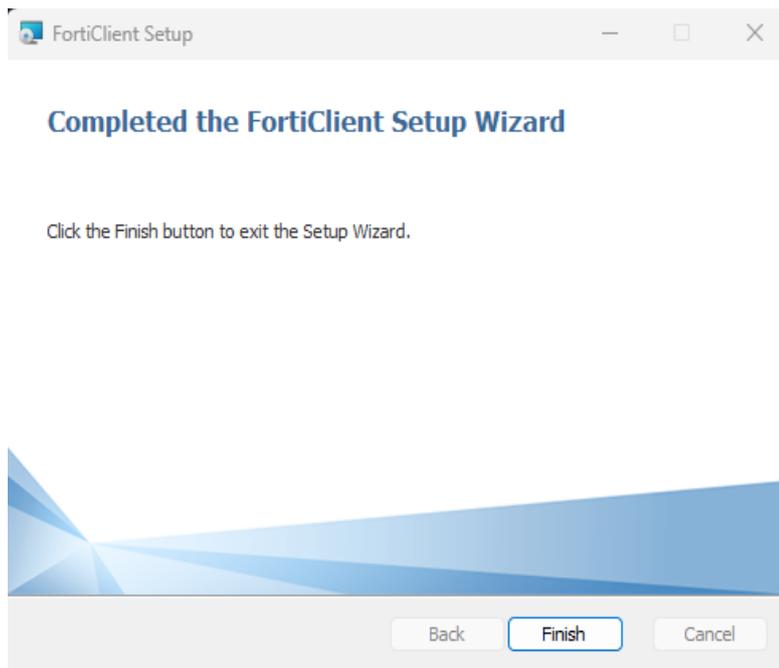
- Click **Next** to proceed with the installation.



- Click **Install** to begin installation.

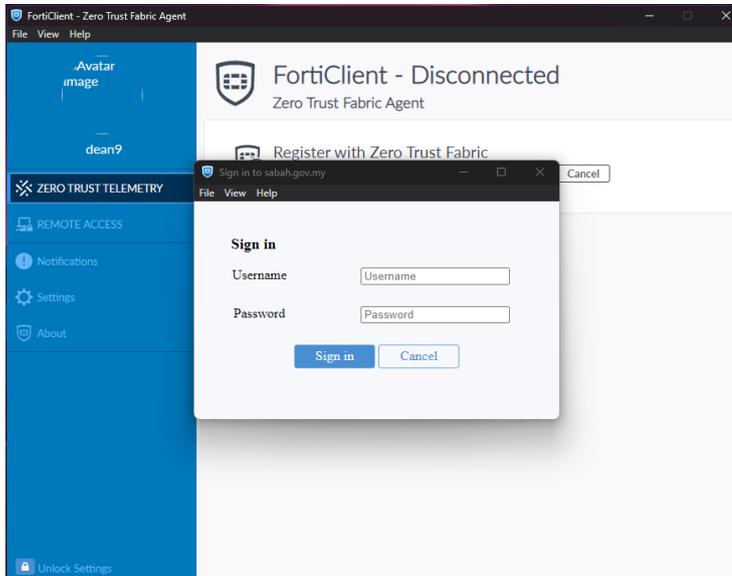


- Once completed, click **Finish** to finalize the process.

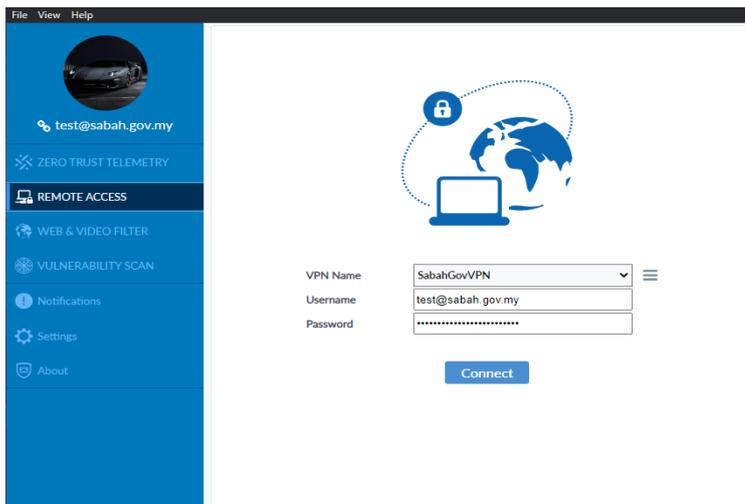


Step 3: Logging In

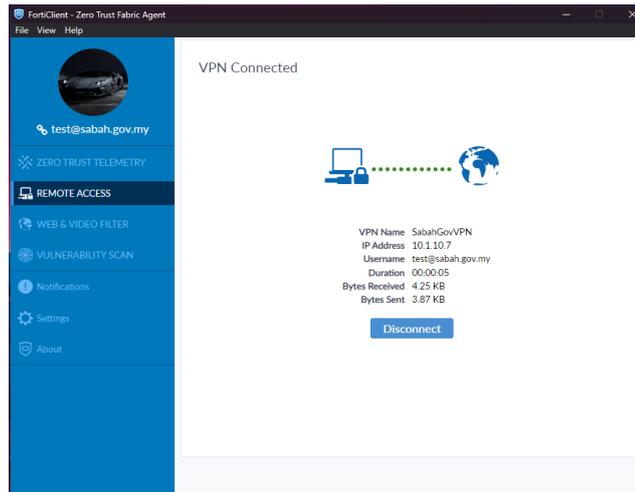
1. After installation, FortiClient will automatically launch. Log in using your @sabah.gov.my email and password.



2. Next, navigate to the **Remote Access** tab and click **Connect** to establish the connection.



Note: If the remote access does not connect automatically, click the **Connect** button manually.



Additional Guidelines

- **Disconnecting Remote Access:**
 - Always disconnect remote access before disconnecting Zero Trust Telemetry.
- **Vulnerability Scanning:**
 - After connecting to Zero Trust Telemetry, FortiClient will automatically scan for any vulnerabilities on your computer.