



Sabah State Government Antivirus (v2 2023)

User's Guide for Windows PC

Installing Trend Micro Apex One Antivirus

System Requirements

Before installing and using Apex One Antivirus, ensure that your PC meets the requirements

OPERATING SYSTEM	Windows 7 SP1 and above
MEMORY	2GB minimum
STORAGE	2.0GB minimum available

To determine the Windows version running on your PC:

1. On your PC, press Win+R.
2. Type in winver.
3. Press Enter.
4. Verify that **OS Build number** is **7601 and above**.

Installing Apex One Antivirus

This section explains how to install Apex One Antivirus on your PC manually.

1. Make sure your PC is connected to the Internet.
2. Download the Apex One Antivirus installer using the following link:

Trend Micro Apex One (SaaS) Standalone Installer:

Windows (64-bit)

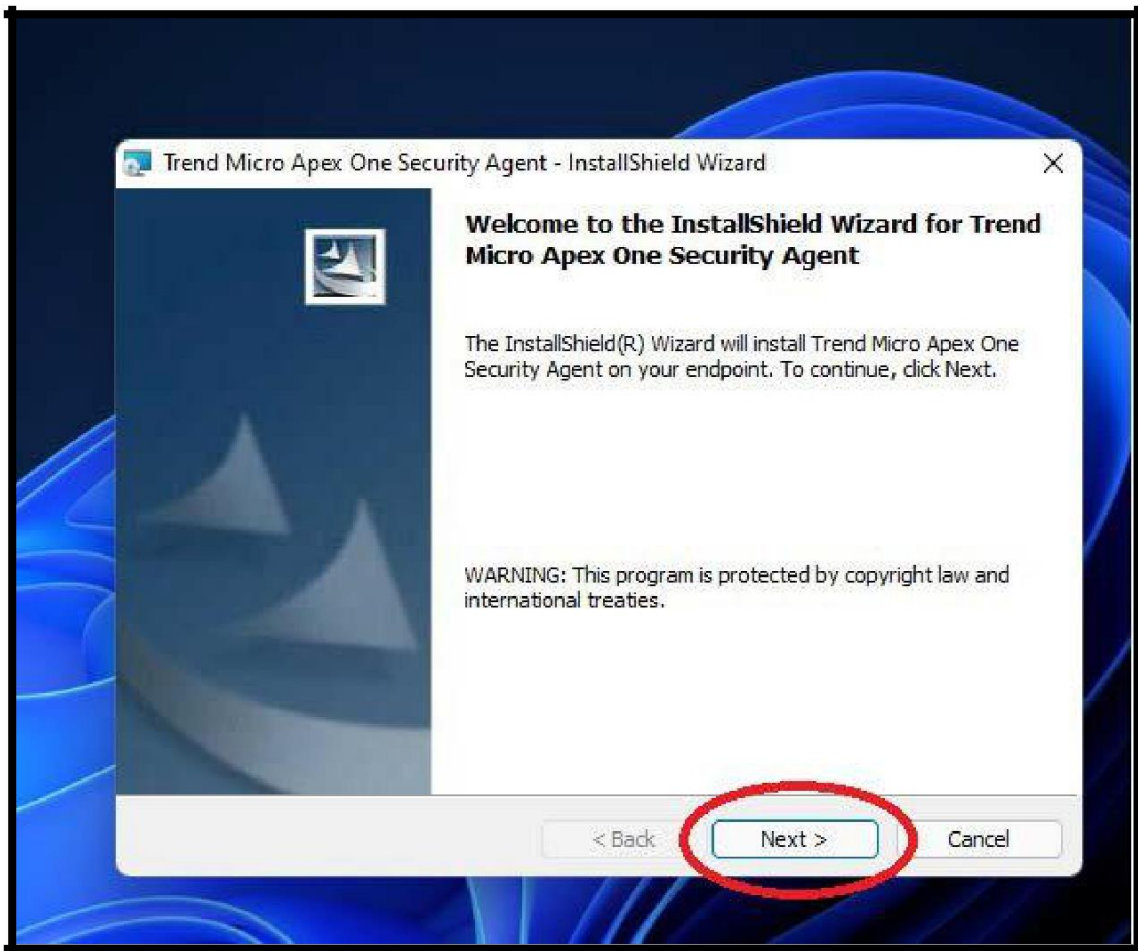
<https://avinstall64.sabah.gov.my/>

Windows (32-bit)

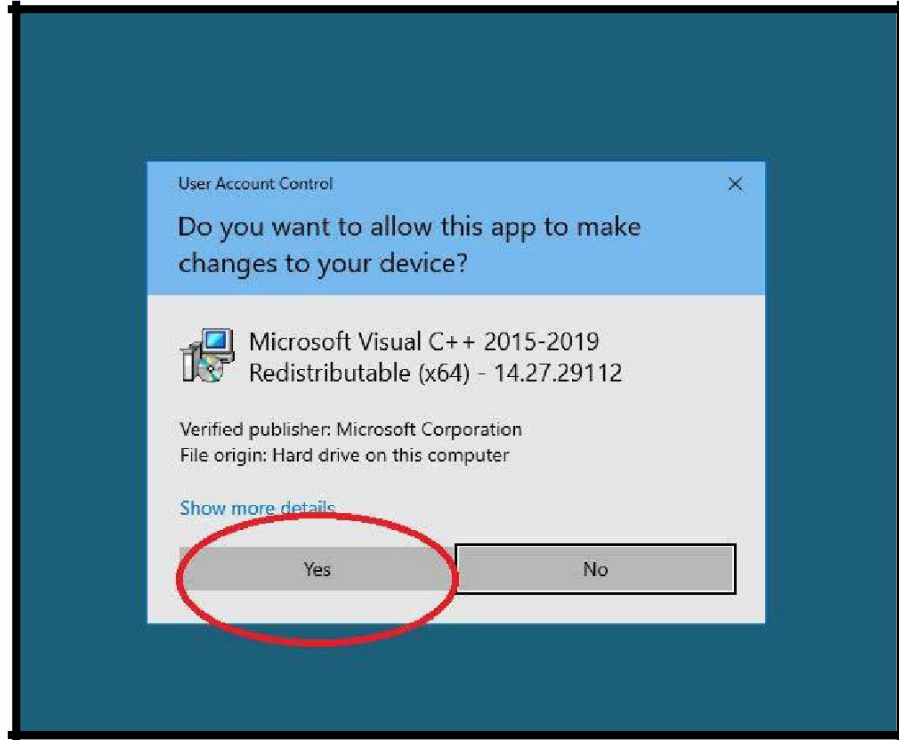
<https://avinstall32.sabah.gov.my/>

3. Run the agent_cloud installer.

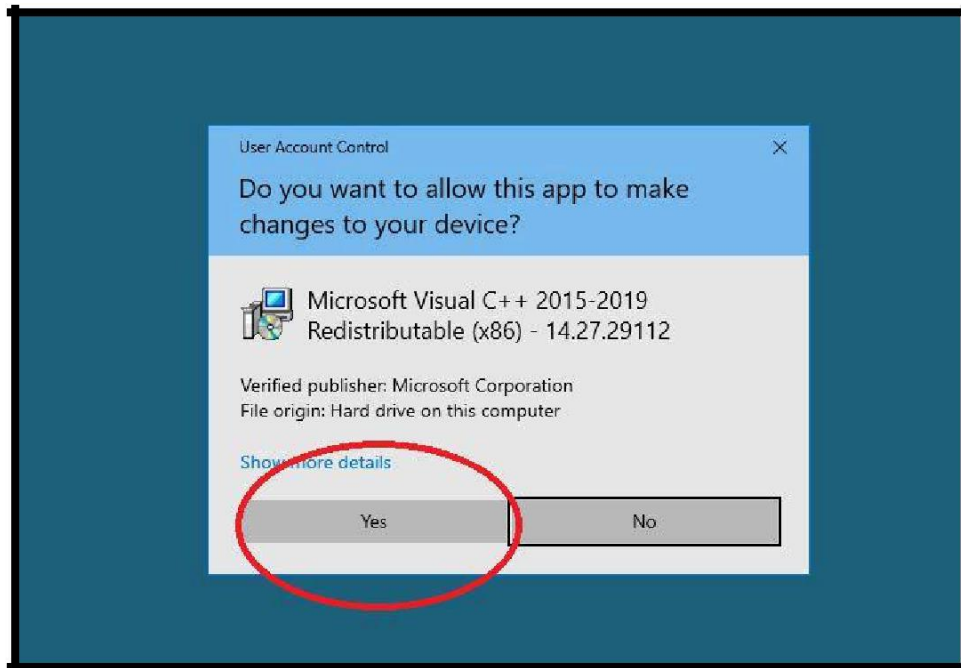
4. When the installer launched, click Next.



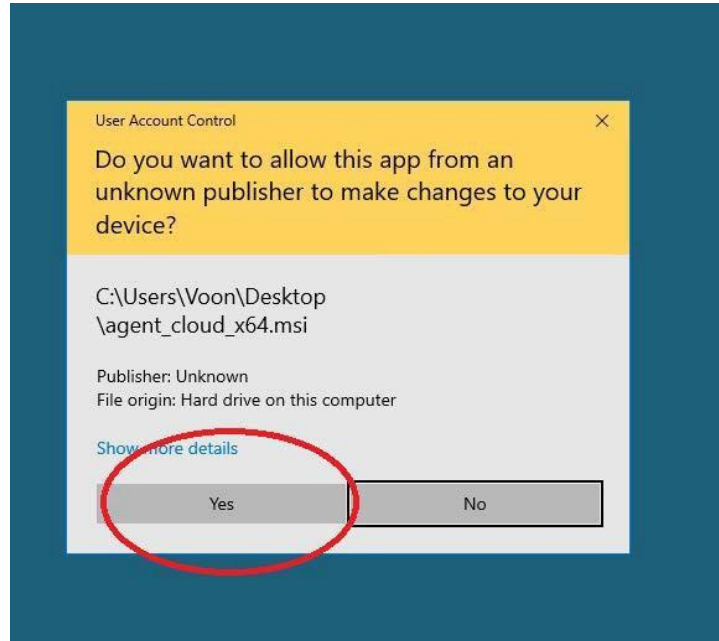
5. Click Yes



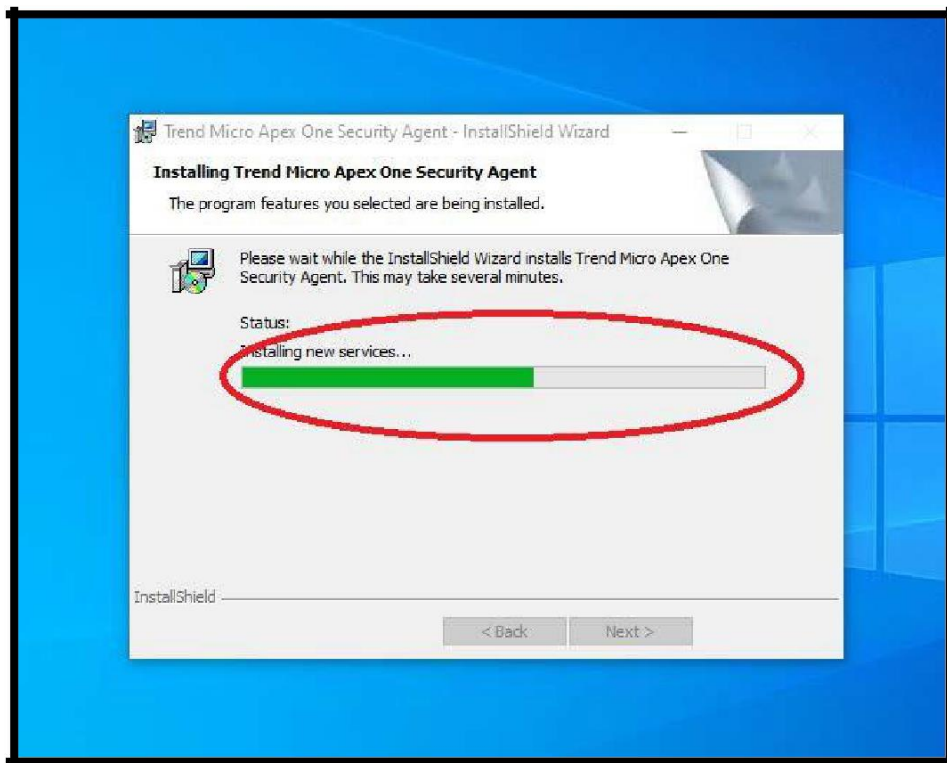
6. Click Yes



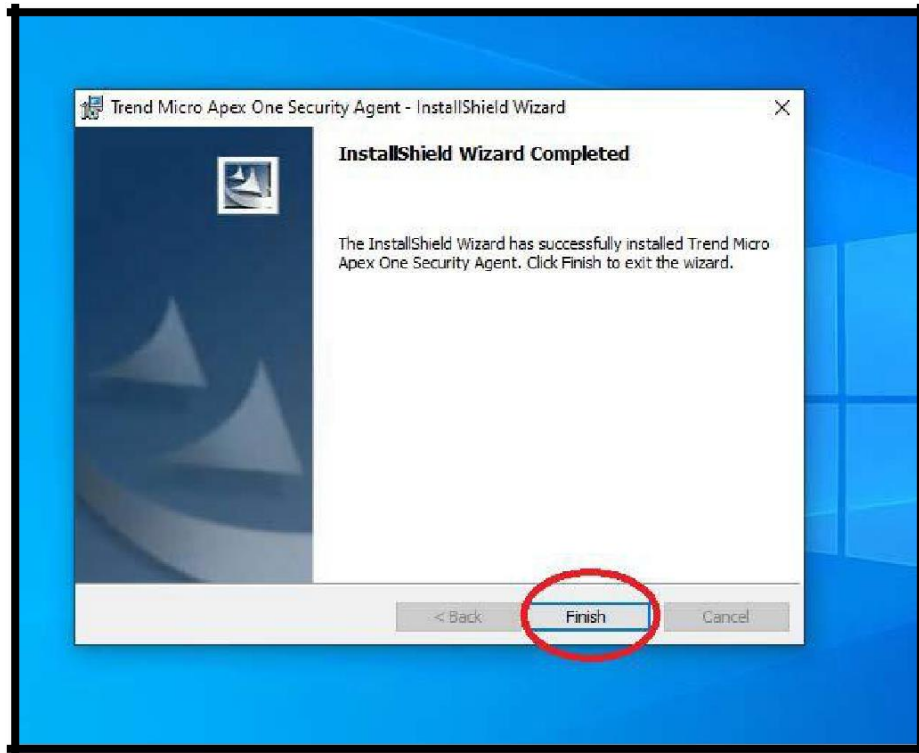
7. Click Yes



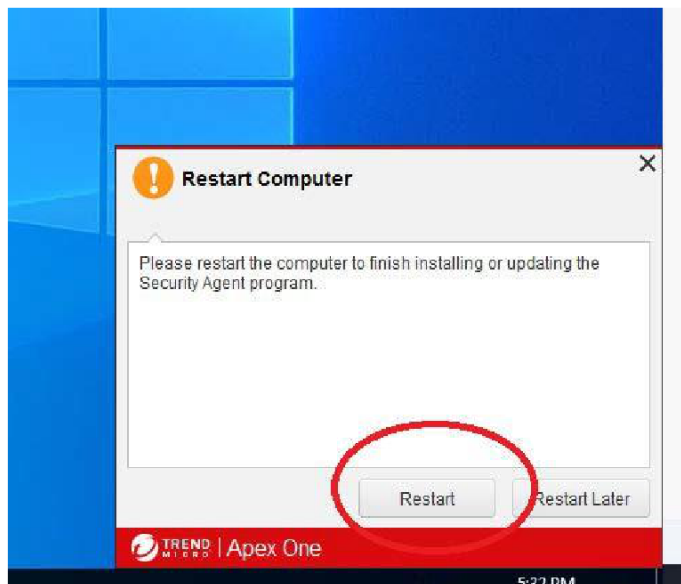
8. Trend Micro Apex One will start the installation now.



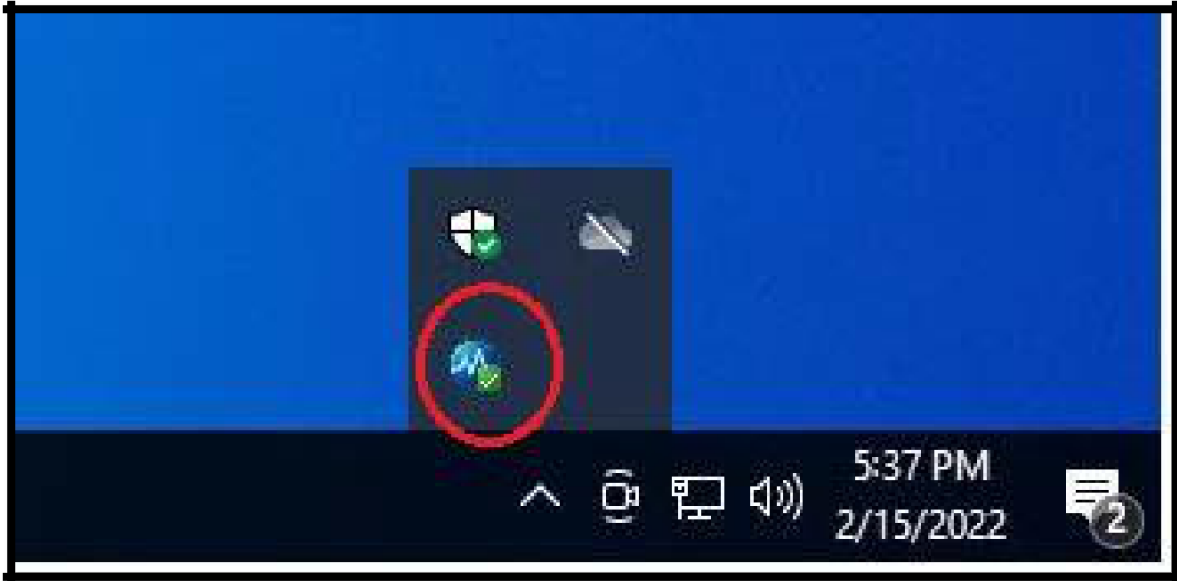
9. The installation will take 2-15 minutes depending on your PC performance. After the installation has been completed, click Finish.



10. Press restart to complete the installation

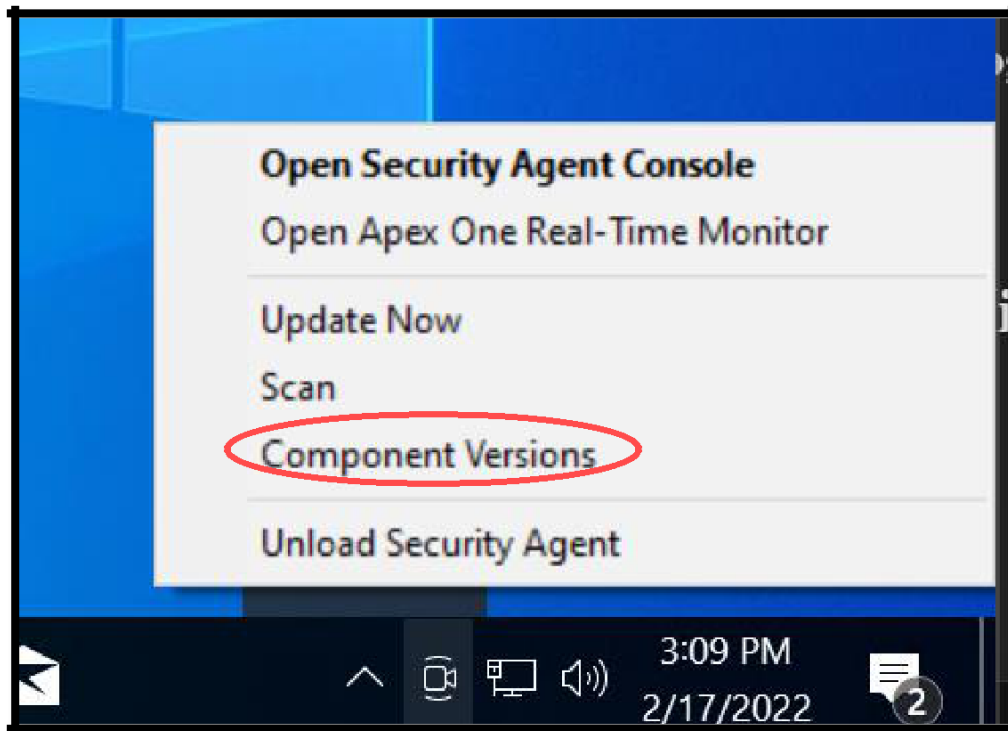


11. After your PC restart, you should see a blue icon on your system tray



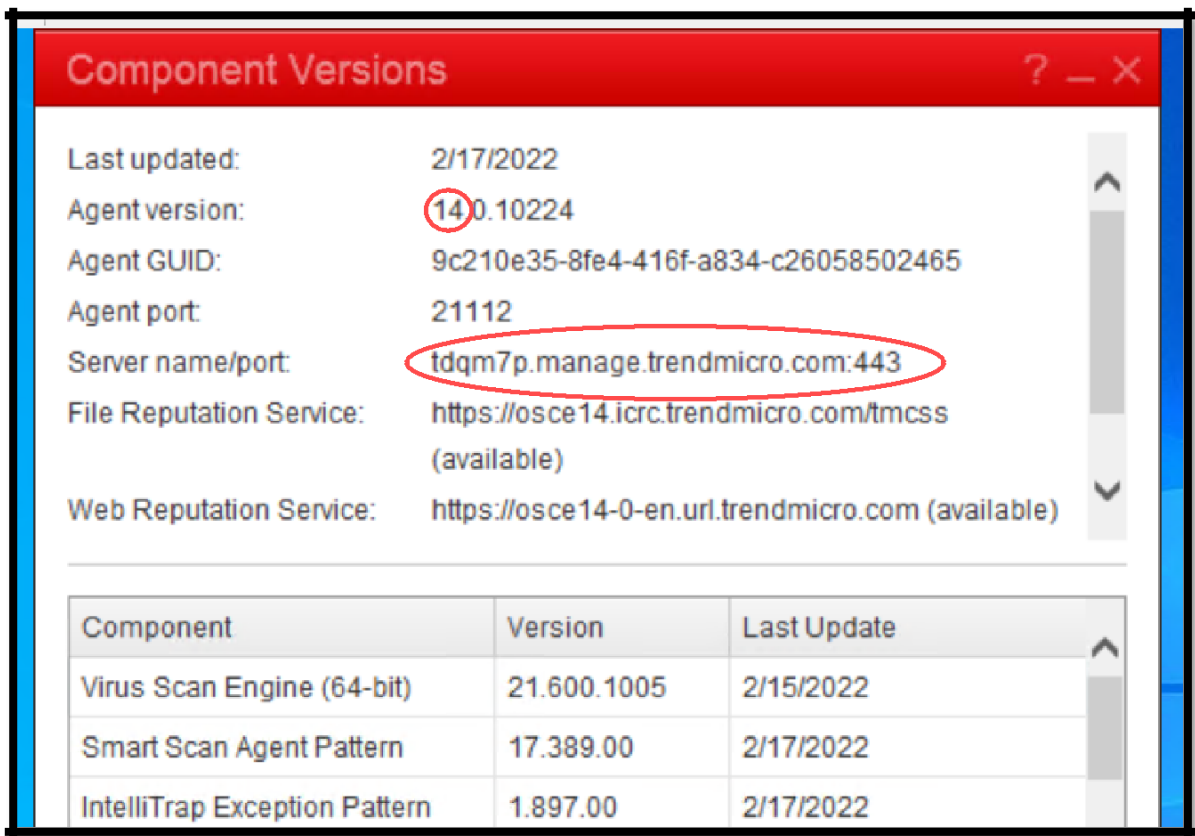
Verify that you have connected to Apex One server

1. Right-click the Apex One logo on the system tray, select Component Version.



2. Make sure that Agent version start from 14

3. Make sure that Server name/port is `tdqm7p.manage.trendmicro.com:443`



Your PC is now protected by Trend Micro Apex One Antivirus.