

Sabah State Government Antivirus (v2 2023)

User's Guide for Windows PC



Installing Trend Micro Apex One Antivirus

System Requirements

Before installing and using Apex One Antivirus, ensure that your PC meets the requirements

OPERATING SYSTEM	Windows 7 SP1 and above
MEMORY	2GB minimum
STORAGE	2.0GB minimum available

To determine the Windows version running on your PC:

- 1. On your PC, press Win+R.
- 2. Type in winver.
- 3. Press Enter.
- 4. Verify that **OS Build number** is **7601 and above**.

Installing Apex One Antivirus

This section explains how to install Apex One Antivirus on your PC manually.

- **1.** Make sure your PC is connected to the Internet.
- 2. Download the Apex One Antivirus installer using the following link:

Trend Micro Apex One (SaaS) Standalone Installer:

Windows (64-bit) https://avinstall64.sabah.gov.my/

Windows (32-bit) https://avinstall32.sabah.gov.my/



- **3.** Run the agent_cloud installer.
- 4. When the installer launched, click Next.





5. Click Yes



6. Click Yes





7. Click Yes



8. Trend Micro Apex One will start the installation now.

🙀 Trend M	icro Apex One Security A	lgent - InstallShield \	Wizard —	X Ell
Installing	I Trend Micro Apex One	Security Agent	1	A COL
The pro	gram features you selected	are being installed.		(and
17	Please wait while the Ins Security Agent. This may Status: Installing new services	tallShield Wizard instal take several minutes.	ls Trend Micro Apex On	
InstallShield		< 8ack	Next >	



9. The installation will take 2-15 minutes depending on your PC performance. After the installation has been completed, click Finish.

	InstallShield Wizard Completed	
<u>U</u>	The InstallShield Wizard has successfully installed Trend Micro Apex One Security Agent. Click Finish to exit the wizard.	
1		
	< Back Finish Cancel	1

10. Press restart to complete the installation





11. After your PC restart, you should see a blue icon on your system tray





Verify that you have connected to Apex One server

1. Right-click the Apex One logo on the system tray, select Component Version.

	Open Security Agent Console Open Apex One Real-Time Monitor
	Update Now Scan
	Component Versions Unload Security Agent
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- 2. Make sure that Agent version start from 14
- 3. Make sure that Server name/port is tdqm7p.manage.trendmicro.com:443

Component Versio	ns		?	_×
Last updated: Agent version: Agent GUID: Agent port:	2/17/ (14)0. 9c21 2111	2022 10224 0e35-8fe4-416f-a 2	1834-c26058502465	^
Server name/port: File Reputation Service: Web Reputation Service:	tdqm https (avai https	7p.manage.trend ://osce14.icrc.trer lable) ://osce14-0-en.ur	Imicro.com:443 Idmicro.com/tmcss I.trendmicro.com (available)	, ~
Component		Version	Last Update	•
Virus Scan Engine (64-bit))	21.600.1005	2/15/2022	
Smart Scan Agent Pattern		17.389.00	2/17/2022	
IntelliTrap Exception Pattern		1.897.00	2/17/2022	

Your PC is now protected by Trend Micro Apex One Antivirus.