

Sabah State Government Antivirus 2022

User's Guide for macOS



Installing Trend Micro Apex One Antivirus

System Requirements

Before installing and using Apex One Antivirus, ensure that your PC meets the requirements

OPERATING SYSTEM	macOS [™] High Sierra 10.13 or later
MEMORY	2GB minimum
STORAGE	512MB minimum

To determine the macOS version running on your Mac:

- 1. Click the Apple logo in the corner top left of your screen
- 2. Choose About This Mac.
- 3. You should see the macOS name, such as macOS Monterey or macOS Big Sur, followed by its version number.

Installing Apex One Antivirus

This section explains how to install Apex One Antivirus on your PC manually.

- 1. Make sure your PC is connected to the Internet.
- 2. Download the Apex One Antivirus installer using the following link:

Trend Micro Apex One (Mac) Installer: <u>https://tdqm7p.manage.trendmicro.com/officescan/console/html/TMSM_HTML/ActiveUp</u> <u>date/ClientInstall/tmsminstall.zip</u>

3. Wait for the tmsminstall.zip to be downloaded.



4. Double click tmsminstall.zip to extract it into a folder.



5. Open the folder and run tmsminstall.pkg.

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Favourites AirDrop Recents Applications Downloads On My Mac Cloud iCloud Drive Desktop Documents Shared Locations Ventoy Network	Resources msminstall.pkg				



6. Click Allow

Favourites Install Apex One (Mac) Security Agent AiDrop Welcome to the Apex One (Mac) Security Agent Installer Recents Untroduction Pownloads Introduction On My Mac Deskination Select Installation Installation Type Installation This package will run a program to determine if the software can be software can be software from a furstallation. Desktop Documents Shared To step your computer secure, you should only may grams source, not source for a furstallation. Locations Locations					
 AirDrop Recents Applications Introduction Read Me Destination Statest Installation Type Installation Type Installation Processor Summary Desktop Documents Shared Locations 	Favourites				
 Recents Applications Introduction Read Me Read Me Destination Select Installation Installation Shared Locations 	n AirDrop				
Ventoy Allow Allow Allow	A Applications Downloads On My Mac On My Mac Ostronom Cloud Ostronom Sourcements Sourcements Sourcements Ostronom Network Ostronom Sourcements Ostronom Sou	on Select Type This package will run to detarmine if the so be installed To keep your computer a software room a trusted oo not sure about this softwa click Cancel	a program ftware can is or install urce. If you're ref's source, ggram and the Allow	ih the steps nt.	

7. Click Continue





8. Click Continue

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		🤤 Install Apex One (Mac) Se	ecurity Agent			
		Important Information				
		Reminders:				
	Read Me	1. If another installation of	Apex One (Mac) See	curity Agent is in		
	 Destination Select 	progress, quit this installa	tion, wait a few min	utes, and verify		
Cloud Cloud Cloud Desktop Documents Shared Locations Ventoy Ventoy Network	 Installation Type Installation Summary 	 If another security so endpoint, quit this install and run the installation ag 	tware is currently i ition, remove the se ain.	nstalled on this ccurity software,		
		Print Save	Go B	ack Continue		

9. Click Install.





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Introduction	Installer	computer.	
Read Me	Installer is trying to install new software.	llation of this software	
Destination Select	Enter your password to allow this.	of this computer will	
Installation Type			
	hassword		
	Install Software		
	Cancel		
		Go Back Install	

10. Type in your administrative account and password and click install.

11. Click OK if any popup came out.





12. Click close to complete the installation.



13. Click Continue.





14. Follow the instruction on your screen to allow system extension, then click continue.

Required Permission System Extension Full Disk Access Open Security & Privacy Click the lock icon in the bottom left corner and provide your macOS administrator password to make changes. Click "Details" in Security & Privacy. Click "Details" in Security & Privacy. Select all "iCore Service" in the list, and click "OK". Stick "Allow" to allow filter network activity	0 • 0	Apex One (Mac) Security Agent
Click "Details" in Security & Privacy.	Required Permission Contribution System Extension Full Disk Access A	Allow System Extension Apex One (Mac) Security Agent needs System Extension to protect your files and network activity from malware and security threats. 1. Open Security & Privacy 2. Click the lock icon in the bottom left corner and provide your macOS administrator password to make changes.
5. Slick "Allow" to allow filter network activity.		 3. Click "Details" in Security & Privacy. 4. Select all "iCore Service" in the list, and click "OK".
Close Continue	90 20	5. Slick "Allow" to allow filter network activity.

15. Follow the instruction on your screen to allow Full Disk Access, then click continue.





16. Click Update if required.



17. You have successfully installed and updated Apex One Antivirus.



Verify that you have connected to Apex One server

- 1. Click on the Apex One logo on the top.
- 2. Verify that Server: tdqm7p.manage.trendmicro.com:443.

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Apex One	(Mac) Security Agent		Ø
	Protection Enabled You are protected and your soft	tware is up to	date.
Product	nformation:		
Agent Versi	on:	3	3.5.5808
Smart Scan	Agent Pattern Version:	17	7.399.00
Server:	tdqm7p.manage.trend	dmicro.com:44	43
		More	e details
	Open Security Agent Co	onsole	

Your PC is now protected by Trend Micro Apex One Antivirus.